PRACTICE MANAGEMENT SOFTWARE

Name of Company		Casamba	Clinicient
Contact Info		Agoura Hills, Calif (818) 991-9111, www.casamba.net	Portland, Ore (877) 312-6494, www.clinicient.com
What is the name of your practice management software?		Casamba Clinic	Clinicient Insight
Does your product have the following features?	Billing?	X	X
	Dashboard capabilities?	X	X
	Documentation?	X	X
	Management reports?	X	X
	Patient evaluations?	X	X
	Patient/physician/insurer letters?	X	X
	Outcomes reporting?	X	X
	Scheduling?	X	X
	Voice recognition?		X
	Other? (Please explain.)	Revenue cycle services; patient engagement; eFax; secure direct messaging	Patient engagement, home exercise program integration, Medicare therapy cap tracking, outcomes support, and more
What operating systems are supported?		Windows, Apple, and Android operating systems; Internet Explorer, Edge, Chrome, Mozilla, Safari	Windows, Mac, Tablets
Is your product used in: Private practices that have a single location? private practices that have multiple locations? Hospitals/rehab facilities?		X X X	X X X
Are there any web-accessible features?		Casamba Clinic is a cloud-based solution, and all our features and modules are web-accessible.	Yes
What patient engagement features does this product offer?		Appointment reminders; online appointment scheduling; online patient satisfaction and NPS; patient reporting outcomes; home exercise programs; and online patient payments.	Integration with Keet Health's patient engagement toolkit, including: automated marketing campaigns, HEP, education, secure messaging, satisfaction surveys, and patient reported outcomes.
What service support options are available?		Casamba Clinic provides a broad range of service options and time including phone support; email and online support; chat support all available during extended business hours and also after-hours phone support.	Unlimited access to its peer-to-peer user community. Live phone and chat support. Online portal for technical questions and tracking support cases. On-demand KnowledgeBase with role-based help, FAQ, tutorials, and more.
Is this product HIPAA compliant?		Yes	Yes
Are upgrades/updates included?		Yes	Yes
What is the pricing structure?		Monthly subscription fee.	Varies depending on client requirements. Call Sales at (877) 312-6494
Is there a setup fee? If so, what is it?		Minimal one-time setup fee that provides for professional one-on-one project management.	Varies depending on client requirements. Call Sales at (877) 312-6494
How does this software help therapists run a more efficient practice?		Casamba's solutions are engineered to improve operational and administrative efficiency, streamline documentation, enhance compliance, and optimize billing, enabling facilities across the entire continuum of care to capture, exchange, and analyze data.	Clinicient Insight is a single-system EMR/billing platform designed to help outpatient therapy practices optimize their clinical and financial operations. It does this through a combination of cloud-based EMR, practice management, billing, and revenue cycle management solutions. By combining process automation technologies and data-driven coaching, Clinicient helps practices improve efficiency, increase revenue and minimize time-to-collect.

PRACTICE MANAGEMENT SOFTWARE MATRIX

Name of Company	MWTherapy	Net Health	Practice Perfect EMR + Management Software
Contact Info	Boston (800) 627-1261, www.mwtherapy.com	Pittsburgh (800) 411-6281, www.nethealth.com	New York City (855) 508-4409, www.practiceperfectemr.com
What is the name of your practice management software?	MWTherapy	ReDoc powered by xfit	Practice Perfect EMR + Management Software
Does your product have the following features? Billing?	X		X
Dashboard capabilities?	X	X	X
Documentation?	X	X	X
Management reports?	X	X	X
Patient evaluations?	X	X	X
Patient/physician/insurer letters?	X		X
Outcomes reporting?	X	X	X
Scheduling?	X	X	X
Voice recognition?	X		X
Other? (Please explain.)	Revenue cycle services; patient engagement; eFax; secure direct messaging	Patient engagement, home exercise program integration, Medicare therapy cap tracking, outcomes support, and more	
What operating systems are supported?	All operating systems are supported	All operating systems supported by Microsoft. Desktop and tablet support. Supported browsers include Chrome, Internet Explorer, Firefox and Safari.	All Windows, Mac, and Android
Is your product used in: Private practices that have a single location? private practices that have multiple locations? Hospitals/rehab facilities?	X X X	X X X	X X X
Are there any web-accessible features?	100% web-based	All features are web-based	Scheduling, demographic, and all clinical documentation functions
What patient engagement features does this product offer?	Home Exercise Programs (HEP), communication tools for email, messaging, automated email/text reminders, automated marketing, retention and survey patient communication.	Automated appointment reminders, Home Exercise Program with mobile app, Patient reported outcomes tool (FOTO).	Appointment reminders, patient self-booking, automated text campaigns with two-way texting, home exercise software.
What service support options are available?	Support is included with all plans	In-app support requests, phone support, training videos, online help	Full support included
Is this product HIPAA compliant?	Yes	Yes	Yes
Are upgrades/updates included?	Yes, included and automatic	Yes	Yes
What is the pricing structure?	Fair and transparent pricing for all size practices. Volume discounts for larger practices.	Pricing is based on practice size and configuration needs	Monthly subscription fee that covers all training, upgrades, and support. No up-front cost, no long-term contracts
Is there a setup fee? If so, what is it?	Our setup fee is based on practice size. Standard offering is NO long-term contract.	Yes, based on practice size and configuration	No setup fee, all training included
How does this software help therapists run a more efficient practice?	A unified system featuring EMR, scheduling, billing, outcomes, HEP, appointment reminders, E-fax, MIPS, patient engagement and more. MWTherapy is the only system that features TrueCustom, providing the ability to customize documentation templates to help drive more referrals, produce better documentation, improve compliance, and document with exceptional efficiency. A free demo is available to explain how MWTherapy makes switching systems easy.	ReDoc aims to be a perfectly fitted rehab therapy solution driving PT, OT, and SLP workflow that moves therapists through their day quickly. The integrated cloud-based platform allows anywhere access for clinical documentation, scheduling, and practice management. ReDoc allows users to "think like therapists," ensuring compliance, boosting efficiency, and growing revenue, while outcomes reporting supports monitoring and improvement of clinical performance.	Practice Perfect monitors accounts receivable, automates schedules and waiting lists, reminds patients electronically about appointments, alerts you to noncompliant patients, and reports on outcomes and clinician productivity. Ensure daily note and charge entry completion. Automate Medicare FLR. Designed to help clinics go paperless, store client documents, and enjoy fully customizable documentation.

Raintree Systems	TheraOffice	WebPT
Temecula, Calif (951) 252-9400, www.raintreeinc.com	Westmont, Ill (630) 455-1863, ext 112, www.theraoffice.com	Phoenix (866) 221-1870, www.webpt.com
TherapyRehab Plus	TheraOffice	WebPT
X		X
X	X	X
X	X	X
X	X	X
X	X	X
X	X	X
X	X	X
X	X	X
X	X	X
		Patient relationship management; discounted therapy products in the WebPT Marketplace; certified MIPS registry; automated appointment reminders; and more.
Windows and Mac	Windows 7, 8, and 10, iOS 11 (iPad and iPhone)	WebPT supports all operating systems
X	X	X
X	X	X
X	X	X
Raintree is a cloud-based EMR and practice management solution.	TheraOffice's web-based application can be accessed from anywhere in the United States with an Internet connection.	Access to patient records—as well as scheduling and billing information—from anywhere, anytime, on any web-enabled device.
Raintree offers patient portals, integrated texting, and online patient portals.	TheraOffice contains the patient, physician, and referral data needed to support marketing and patient engagement activities. New features continue to be developed for this purpose.	Automated marketing campaigns to better retain and reactivate patients and boost practices' online presence; interactive home exercise program with mobile app; and appointment reminders.
Online support, live phone support, daily/weekly live training/support sessions, online tutorials	Technical support available 8:30 AM to 6 PM CST, Monday through Friday (excluding holidays). Voice and email are monitored for messages left after working hours that are clinic emergencies.	Unlimited live US-based phone, email, and live chat support—all of which is included with each WebPT membership at no additional cost.
Yes	Yes	Yes
Yes	Yes	WebPT is cloud-based, so customers benefit from seamless, automatic, and free upgrades and updates.
Varies based on customer needs and product usage	Pricing is based on number of clinical and non-clinical staff	Low monthly subscription priced per therapist. We also offer custom packages and pricing for larger, multi-location practices.
Varies based on customer needs and system complexity	Yes	WebPT's one-time setup cost varies based on clinic size.
Raintree is designed to be a fully integrated EMR and practice management software that is a full business solution for any PT practice. All aspects of the business are using the same platform for scheduling, documentation, reporting, and billing, so workflows are streamlined, processes are simplified, and communication is increased to maximize efficiency and profitability.	Unlike systems designed with a single cookie-cutter workflow in mind, TheraOffice prides itself on its ability to adapt to the ever-changing needs of rehab. With its highly customizable framework, TheraOffice allows users to tailor the software to fit their own unique goals and not be boxed into one way of doing things.	WebPT is built to optimize clinic operations through an end-to-end practice management platform that contains business reporting, built-in compliance features, and billing capabilities, thus enabling users to streamline workflows, produce consistent and compliant documentation, and maximize reimbursements through cleaner claims.